

Transportation:

Ride reservations can only be made through the Arts Access office, do not call drivers or the transportation company to schedule a new transportation request. To request transportation please call 716-833-3004x514 or go to arts-access.org/transportation. Please note that our transportation service is not "on demand", but scheduled via calendar.

By requesting a ride, you agree to our code-of-conduct.

Arts Access Transportation Code of Conduct

To keep vans clean and safe for all riders, no eating, drinking, or smoking is allowed.

Reminders:

- Transportation is on a first-come, first serve basis. Passholders may reserve up to two trips per month, or based on calendar availability.
- Requests must be made at least 2 weeks in advance of your event date. Pickup and return times cannot be changed 48 hours before your trip.
- Transportation is not confirmed until you have received a call back from the Arts Access Office regarding your request.
- Children under 18 must be accompanied by a parent or guardian. If a child requires a special seat, you are responsible for providing and installing it in the vehicle.
- The passholder who made the transportation request must be present for the trip. While friends and family may ride with you, you cannot reserve rides for them.
- Passholders are responsible for their behavior as well as their guests' behavior. Any abusive language or behavior will result in termination of transportation privileges.
- Always wear a seatbelt.
- No pets except for certified Service Animals.

Please be courteous to anyone who answers the phones or drives the vehicles. It is helpful to have pickup times and locations ready for drivers so as to not rush them. Our transportation partner provides a valuable service to the community and they must be treated with respect. Failure to do so will result in termination of transportation privileges.